



Terms and Conditions - Seagull's Crest

Bookings are subject to the following terms and conditions as agreed to at the time of booking.

- ◆ A contract between you and the owners will come into existence when we receive payment and accept your booking by issuing a confirmation of booking for the holiday dates shown in the rental agreement. The contract binds you & all the members of your party. It is your responsibility to ensure that all members of your party accept the terms of the contract set out in these terms & conditions of booking. Failure to disclose all relevant information or comply with these terms may lead to termination of the contract & loss of the booking.
- ◆ Any damage to the property or/and furnishings are to be paid for by the guest. The owners reserve the right to claim against the guest for damage to property.
- ◆ All cancellations must be immediately notified by email (see contact details below). If you cancel less than 2 weeks prior to the holiday start then the full balance remains due and is non-refundable.
- ◆ We strongly advise that you take out comprehensive travel insurance. If you choose not to, then you accept responsibility for any loss that you may incur due to your cancellation.
- ◆ Your booking will not be cancelled by the owner except in exceptional circumstances beyond our control. Notification will be given of the cancellation as soon as possible and we will promptly refund all payments made for your holiday. Our liability for cancellation will be limited to payments made to us.
- ◆ The number of persons using the accommodation during the nighttime must not exceed **6**; only those people can occupy the apartment overnight. We reserve the right to terminate the booking without notice and without refund in case of a breach of this condition.
- ◆ Bookings cannot be accepted from persons under eighteen years of age.
- ◆ We (the owner) reserve the right to refuse a booking without giving any reason.



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- ◆ We or our representatives reserve the right to enter the apartment at any time to undertake essential maintenance or for inspection purposes should we receive information that you are in breach of the contract or any laws.
- ◆ You may enter the property only after **15:00(GBT)** on the day of arrival unless otherwise agreed and guests are required to vacate the property by **10:00(GBT)** on the day of departure. This allows the accommodation to be thoroughly cleaned and prepared for incoming guests.
- ◆ We ask that you return the keys to the key safe and lock it and return the parking ticket to the kitchen counter for the next guest to use. Please bring any furniture that was taken outside back indoors and seal the exterior locks with silver tape, which can be found in the kitchen drawer.
- ◆ Smoking anywhere within the premises will result in immediate termination of occupancy and forfeiture of all payments. This must be strictly adhered to and any damage or extra cleaning caused by smoking will be at the guest's expense.
- ◆ Pets are allowed on the property, though we ask that you keep the pets downstairs and keep them off all beds and furniture. The property does not contain any dog bowls, toys or beds so we recommend that you bring your own. The property does not allow violent dogs due to young children and animals in the neighbouring properties and area. If any living being is harmed by your animal, then you must provide the appropriate person with insurance and contact details and immediately vacate the property, forfeiting your damage deposit and the total cost of the stay.
- ◆ Please ensure that you have checked when dogs are allowed on the beach and adhere to those rules. We take no responsibility if your dog is unable to use the beach during the time that you have booked, as we have been clear that dogs are not allowed on the beach between the 1st May and 30th September. They are, however, allowed in the private beach area while supervised. Please pick up after your animal.
- ◆ Walking along the beach may take you to Broomhill Sands, please be aware that this is a controlled power kite zone, located directly next to the Kitesurf Centre, we recommend that you keep your dogs on leashes once you reach this area in order to avoid any accidents. Please note that there may not be many signs to indicate that you've reached the area. (See reference: <https://www.littlepetbiscuitcompany.co.uk/blogs/dog-friendly/98073217-dog-friendly-camber-sands-beach>)
- ◆ Damage deposit – In making a booking, you accept responsibility for any theft, breakage or damage caused by you or any member of your party and agree to indemnify us in full for any loss that we may incur as a result. The damage deposit will be returned within **3** days of the end of your holiday less the cost of damage/breakages.
- ◆ Damage to property – Please treat the facilities & accommodation with due care so that other guests may continue to enjoy them. In the event that you notice damage in your accommodation please let us know immediately so that we can take the appropriate action. If there have been any breakages during your stay, we would be grateful if you could replace them or advise us before you leave. The accommodation will be inspected at the end of the holiday & you may be charged for any loss or damage found.
- ◆ Please be sure to lock all doors and close all windows when you leave the property unoccupied. This ensures that your belongings are safe, as well as those belonging to the property.
- ◆ The owner reserves the right to make a charge to cover additional cleaning costs if the client leaves the property in an unacceptable condition.
- ◆ Please note that in the event any keys issued are not returned at the end of your stay, then the cost of replacement locks and keys will be charged to you.



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- ◆ The client may under no circumstances re-let or sublet the property, even free of charge.
- ◆ The internet connection is available (at no extra cost), subject to technical availability.
- ◆ The owner shall not be liable for any temporary defect, malfunction, or loss of any equipment or appliance in the building or grounds that belongs to the guest. The owner will make every effort to correct defects and malfunctions of equipment and appliances that belong to the property should they be informed about it during the duration of the guests stay.
- ◆ The guest may under no circumstances re-let or sublet the property, even free of charge.
- ◆ The internet connection is available (at no extra cost), subject to technical availability.
- ◆ The owner shall not be liable for any temporary defect, malfunction, or loss of any equipment or appliance in the building or grounds that belongs to the guest.
- ◆ The owner will make every effort to correct defects and malfunctions of equipment and appliances that belong to the property should they be informed about it during the duration of the guests stay.
- ◆ All items belonging to the property must remain in the property as per your arrival and not be removed or taken to another property.
- ◆ We strongly recommend that you follow the beach safety rules, as encouraged by the council. There is a link on the Home Page of our site under 'House Commodities' that will outline Beach Safety Guidelines for you.
- ◆ Children under 18 must be supervised by their parents/guardians at all times.
- ◆ We reserve the right to terminate a holiday without compensation where the unreasonable behaviour of the persons named on the booking (or their guests) may impair the enjoyment, comfort or health of others.
- ◆ Any problem or complaint which the client may have concerning their holiday must be immediately reported directly to us/our representatives and we will endeavour to put matters right. Any complaints not reported to us at the time and only reported after the client has returned from holiday will not be considered by the proprietor.
- ◆ We reserve the right to make reasonable amendments or additions to these terms and conditions without notice.
- ◆ This property is privately owned and is our home. We expect all guests to enjoy the facilities and treat the property with the same respect that they would with their own house.

Contact Details: Call +44 7870 750989 or email seagullscres@gmail.com

Terms and conditions based on outlines by Schofields Insurance: <https://www.schofields.ltd.uk/blog/4681/booking-terms-conditions/>